

Audrey J Raby
BA, ACII, ACILA, BDMA Ins Tech
Consultant



Key Skills

Audrey has almost thirty years claims experience, primarily working both as an independent Loss Adjuster and for Insurers, managing claims experience, property losses and related supply chain.

- An enthusiastic and self motivated professional
- A skilled administrator of insurance claims and issues requiring accuracy and attention to detail
- Distressed case and complaint resolution
- Auditing and assessment of best practice
- Ability to comply with all relevant Legislation
- Strong interpersonal and communication skills
- Practical common sense approach to all things

Qualifications:

Batchelor of Arts Degree in Business Studies - Liverpool John Moores University (BA)
Associate of the Chartered Insurance Institute (ACII)
Associate of the Chartered Institute of Loss Adjusters (ACILA)
British Damage Management Member (BDMA Ins Tech)

Relevant Experience:

Initial experience gained in the Marine market as trainee Average Adjuster handling General Average cargo issues and liaising with P & I Clubs
Transfer of skills to the General Insurance market, initially to train and qualify as a Chartered Loss Adjuster handling a portfolio of domestic, commercial and carriers claims for both Chartered Loss Adjusting practices and Insurance Companies.