



**Jon Fitzsimons BSc (Hons) ACII CIP**  
Consultant

**Key Skills**

Jon has over 25 years' experience in claims, working for a number of insurers, brokers and corporates, both nationally and in the London Market.

He has widespread experience in technical claims handling, claims relationship management, business development, designing and implementing technical and operational claims strategies and other bespoke consultancy appointments. Jon covers the principal classes of EL, PL, Motor, CAR and Professional Indemnity.

- Liability claims handling/adjusting
- Total Cost of Risk (TCOR) reduction methodologies
- Technical high value and complex loss support
- Attritional claims portfolio management
- Technical and process claims auditing
- Claims handler/TPA selection processes
- Claims defensibility reviews and training
- Loss scenario modelling and policy stress testing
- Disease claims consultancy

**Qualifications:**

Bachelor of Science (Honours) - University of Liverpool (**BSc (Hons)**)  
Associate of the Chartered Insurance Institute (**ACII**)  
Chartered Insurance Practitioner (**CIP**)  
CILA Member

**Relevant Experience:**

Jon started his insurance career at Guardian Royal Exchange in Liverpool in 1990, specializing in claims.

He joined Garwyn, the UK's largest specialist liability adjuster in 1992, handling a cradle to grave caseload of EL, PL, Products and Professional Indemnity claims for a wide range of Lloyds Syndicates and self-insured Blue Chip companies. Jon was promoted to Branch Manager in 1999 and to Regional Director in 2002, with responsibility for 6 offices. Jon formed Garwyn's investigation services division in 2006, whilst retaining a caseload of Products Liability claims (US and EEC jurisdiction) and catastrophic injury EL/PL claims.

In 2009, Jon joined JLT Insurance Brokers and their claims consultancy subsidiary Echelon, developing and delivering bespoke claims management and consultancy services to a wide range of UK Plc's both directly and via their brokers.