

**Malcolm Hyde**

**BSc (Hons) Dip (Fr) FCII FCILA FUEDI-ELAE**  
Consultant

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**Key Skills**

Malcolm is a Fellow of both the Chartered Institute of Loss Adjusters and the Chartered Insurance Institute and has over 35 years' loss adjusting experience. As well as Loss Adjusting experience, Malcolm spent two years in Paris, France working with a French Mutual Construction Insurer developing Claims business processes to meet their developing needs.

Malcolm served as the Executive Director of the Chartered Institute of Loss Adjusters for twelve years and authored key loss adjusting textbooks including Property Insurance Law and Claims in 2010 and Property Insurance Claims – Law & Practice in 2022 as well as producing a considerable amount of technical support material for a range of loss adjusting areas.

Malcolm's technical expertise centres on Property Losses both Commercial and Domestic. Having obtained a degree in Business Systems and Communication Malcolm has a keen eye for understanding complexity and applying a systems approach to finding solutions to complex problems.

Currently Malcolm is the Honorary Secretary of the European Federation of Loss Adjusting Associations and holds their FUEDI-ELAE title.

- Property Claims
- Insurance Laws and Practices
- Governance and Complaints Procedures
- Chartered Loss Adjusting practices
- Business Systems support.